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Dear Parent/Carers,

There isn't long to go now before our exciting day at the **Young Voices Concert - Wednesday 25th January**. This letter will hopefully answer all your questions regarding the visit. If there is anything further you would like to know, then please do not hesitate to get in touch.

Tickets and T-Shirts

You should receive your audience tickets together with the paper copy of this letter. (These were ordered back in the autumn term when the initial letter for the event was circulated.)

You will need to bring paper copies of your tickets to gain entry to the event so please keep them somewhere safe! Unfortunately, we are unable to share tickets by email as they have been distributed as a single document. (*Young Voices recommend that you take a copy or photograph of each ticket or make a note of all the details such as Block, Row and Seat number in case a ticket is lost.*) The event is completely sold out and no additional tickets have been made available.

If you ordered tickets and no longer need them, please let us know as soon as possible as we may be able to sell your tickets directly to other parents.

Schedule for 25th January

8:45am - Children arrive at school wearing their Young Voices T-Shirt (or plain white t-shirt) and their uniform, as usual. (We ask that children wear their jumper/cardigan over the top to help keep the t-shirts clean!)

11:30am - Lunch (***those who normally have school dinners will be given their hot meal at this earlier time***)

12:10pm - Leave school (We would be grateful if parent volunteers could arrive at school for 11.50am)

1.30pm - Registration - choirs arrive at the arena and are shown to their seats (we do invite the children to have a snack at this time, so please pack something at the top of their lunchbox/bag.)

2.15pm - Rehearsals

5.00pm - Dinner break - **Children will need to bring a packed lunch.** NO glass bottles are permitted in the arena. Please make sure the children have plenty to eat as they will be hungry! They will not have the opportunity to graze on sweets or additional snacks throughout the afternoon so there is no need to pack these.

Extra water/drinks would be useful as this has to last for the entire day.

6.00pm Children in their designated seats ready for the concert

7.00pm Concert commences

8.45pm Concert ends

10:30pm(ish!) - Arrive back at school (We will send a text with a more accurate ETA once our coaches have left the arena – please look out for this message on the day).



Parents attending the concert will not be able to collect their own child(ren) from the venue. ALL children must travel home on our coaches and be collected from school. This is because parents and children are escorted out of the venue from separate exits. For those parents watching the concert, if the coach arrives back at school earlier than you do, staff will wait with the children until you arrive – we know that there is often gridlock when leaving such busy venues!

Important Reminders

- Children require a packed lunch for 5.00pm. (Children who normally have packed lunch at school will need to pack 2 separate meals). Extra drinks would be a good idea - no cans or glass bottles please.
- Young Voices T-Shirts will be given out on Tuesday 24th January. They should be worn to school, together with school uniform on the day of the concert. (Please do not forget to pack the accompanying wristband and mini torch!) We will advise the children to keep everything together in the clear bag until needed, in order to avoid losing anything. **We will not be able to obtain spare torch-lights or wristbands so please help your child to look after these and pack them on the day of the concert in order to avoid disappointment.** Young Voices make clear on their website that children should not bring any other light-up items.
- If you did not order a Young Voices T-Shirt, please make sure your child is wearing a plain white t-shirt/polo shirt on the day of the concert. (Lots of children will be in plain t-shirts and many wear Young Voices t-shirts from previous years!)
- Make sure that school has the correct mobile number to contact you on if there are any concerns and to let you know when we will be expected back (we will text via the teachers2parents messaging service once we are on our way home).
- Please make sure you let Mr Marshall or Mrs Toom know if your child requires any medication (including travel sickness pills). These should be handed to teachers in the morning, clearly labelled with the child's name and instructions for use. Please make sure children have their own inhalers and epi-pens from home, as they will be taken straight home after the event.
- Older children with mobile phones must ensure these are stored in bags throughout the journey and event.
- Because we return to school very late in the evening, we will keep our registers open until 9.30am the following day (Thursday 26th January) so that children can have a bit of a lie-in! I appreciate this is not an option for some working parents (or staff!) and teachers know that there may be some tired people to look after!

Parents attending the concert

I have attached a flier regarding the Bag Policy for Resorts World Arena. Please take time to read this carefully as there are strict guidelines to follow. (eg: no rucksacks, a limit on size, one bag per person)

Venue doors open at 6pm, the concert starts 7pm and is scheduled to finish at 8.45pm. it is recommended that you arrive in good time to allow for increased entrance security.

Programmes will be available to purchase on the night. Please note that all food and drink outlets are cashless.

Video equipment and SLR cameras with removable large lenses are strictly prohibited in the arena. (Parents may wish to bring binoculars to help spot your child in the choir!)

Resorts World Arena recommend that parking is pre-booked. For further information, please visit: [Getting Here | Resorts World Arena, Birmingham](#). Sat Nav users can follow B40 1NT to reach the NEC site and once on site, follow the directional signage to the appropriate car park for the Young Voices event.

We are looking forward to a great day!

Best wishes,

Mr Marshall and Mrs Toom